## Shoe Dyeing Direct

4 Waverley Drive Stoke on Trent, ST6 8FE Tel: 01782 307414

www.shoedyeingdirect.co.uk

INTERNAL USE ONLY
Date Rec
SCOTCHGUARD
PAYMENT

email us: sales@snoedyeingdirect.co.uk				
Order Name		]	Date of Event	
Delivery Address				
Daytime Contact No:		Mobile Contact No:		
Email address:	•••••	•••••	••••••	
Cardholder Name:		Any additional info	regarding your order:	
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Security no. Issue no. (Last 3 digits on the back) (Maestro only)		For security, if you do not wish to put your credit card details on this form, please telephone after posting.		
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PLEASE NOTE: WE PREFER PAYMENT MA WORKING DAY SERVICE (made payable to:	ADE BY CREDIT/DEBI J Greatbatch)	T CARD AND WE CA!	N ONLY ACCEPT CHEQUES ON OUR 28	
Shoes, Handbags & Fascinators				
	Colour Swatch	Dyeing		
Dyeable Satin, fabric, lace and Designer Satin, Fabric and Lace				
non-dyeable satin		Jimmy Choo, Gucci, Armani, Patrick Cox, Christian		
		Loubo	utin, Dolce & Gabbana etc.	
28 days £32.00	$\neg$	Designer prices in	clude £46.00	
,	=	Cleaning and Scot	tchguard	
10 working days £37.00			£52.00	
5 working days £43.00			£57.00	
2-3 day platinum service £48.00			£67.00	
Please note: we highly recommend you have your shoes/boots/handbags scotchguarded after dyeing.				
Scotchguard £3.50 Shoe	Cleaning 21 days	£9.50	Shoe Cleaning before dyeing	
	7 days	£14.00	If required £6.00	
	,.			
Postage & Packaging Posta		Packaging	Postage & Packaging	
2 <sup>nd</sup> class recorded	1 <sup>st</sup> class r		Guaranteed Next Day Delivery	
1 pair £5.20	1 pair £5.95		1 pair £11.40	
			2 pairs £11.40	
			3 pairs £18.99	
3 pairs £11.50	3 pairs £12.50	,	2 hall 2 ET0.33	

## **Shoe Dyeing Direct**

**Shoe Dyeing Direct** offers a service to dye shoes, boots, handbags, hats and fascinators and clean shoes not purchased from themselves. At our colour studio our skilled colourists blend the colour you have chosen and meticulously apply it by hand.

## Please note: all dyeing is done under natural daylight.

We recommend that all dyed shoes are viewed in natural daylight conditions, as shades may vary in artificial light. Once the products have been dyed, a second coat can be applied at the customers request but Shoe Dyeing Direct will not be held liable if this affects a colour change.

Two tone swatches cannot be matched. We advise a solid colour sample is sent. If two tone sample is provided we will mix the colour to the middle shade as we perceive it. It is impossible to mimic a two-tone effect.

When dyeing hats and fascinators the feathers may go a lighter shade than the main body of the hat or fascinator and the dye may gather in any folds or bows on the hat.

Satin shoes are recommended when dyeing to dark colours.

Silk is a natural fibre and when dyed can show slight tonal variations due to the slub of the fabric retaining more colour. Some manufacturers use pure white some use off white fabric and therefore due to the vast range of materials used in making fabric shoes and bags, therefore we cannot guarantee a perfect finish all the time, or control the way the fabric dries. Manufacturers use different fabrics; therefore, the dye does not absorb as easily on some fabrics, and may bleed onto non - fabric part of the shoe. White shoes when dyed may have a lilac or blue undertone this is unavoidable so the colour may not be true. Ivory shoes are much better for dyeing.

Please be aware that a bleached shoe will not appear as white as a shoe made in white fabric.

Some pink or blue marks sometimes show through the satin once the shoes are dyed especially if the shoes are being dyed to a light colour and are not visible to the naked eye before they are dyed.

Satin shoes when dyed to ivory viewed in natural daylight may sometimes still appear to look white.

If the swatch provided is of a different fabric than the shoes we cannot guarantee the match due to the different composition of the fabric. We do our utmost to keep to the timescales offered but sometimes due to circumstances beyond our control, for example the fabric or satin taking longer to adhere to the dye. We always strive to get an excellent colour match but this is not always possible due to different textures in fabrics.

When dyeing pre-coloured shoes, handbags, hats, or fascinators to match a colour swatch we cannot always guarantee a perfect colour match due to the base colour.

To ensure consistency, all shoes for one wedding party should be dyed at once and preferably of the same fabric, if more than one pair of shoes are to be dyed to the same colour and are not dyed at the same time there might be a slight tonal variation.

Although upmost care is undertaken when dyeing designer shoes with leather soles, occasionally (although the sole is masked off) dye may still bleed onto the sole this is unavoidable and we cannot be held responsible for this.

Shoes that are dyed with our fabric dye will have more of a matt finish.

Handbags (including ones purchased from ourselves), can bleed slightly onto the lining this is unavoidable but if requested (during the dyeing process) we can attempt to dye the lining the same colour but sometimes this can look patchy and uneven due to the glue used to attach the lining to the handbag.

The glue used in shoe manufacture often cannot be seen by the naked eye and will only show up after dyeing. A minimal glue residue is unfortunately unavoidable around the sole and some other seams. Dye will not penetrate glue residue.

Elastic and straps, trims, beading and chiffon may cause the dye to dry a slightly different shade of colour to the main body of the shoe. Pre-worn shoes can be dyed; however, the dyeing process will not cover stains and scuffs.

Any damages that are already present on the shoes or bags, such as scratch marks, glue stains, watermarks, etc., may show through after they are dyed. The dye used is not water resistant, scotchguard may help to minimise this but does not offer a guarantee.

However, as the nature of the fabric used by other manufacturers and suppliers is not guaranteed 100% dyeable including shoes being dyed white, we cannot accept liability if the end result is not perfect, for example bleeding onto the lining or patchiness. Please note:

We do not guarantee that all marks already present on the shoes for cleaning may be completely removed.

Dyed shoes and handbags are **not** colourfast.

<u>All</u> shoe dyeing and cleaning services are undertaken at customer's own risk and we do not offer refunds on dyed shoes or handbags, by sending in your own swatch or choosing from our standard colour chart you are agreeing to our terms and conditions.

Non-Dyeable Shoes that are returned to the customer are liable to a 5% re-packaging charge and standard return postage.

Please, therefore, sign this form as an understanding of this statement and keep a copy, if required, for your own records sending the original to the above address.

We only offer the standard Royal Mail compensation cover, if an advanced compensation cover is required. Please Ask.

PLEASE NOTE: that Shoe Dyeing Direct	will not dye any shoes, boots, handbags, hats or fascinators without a signed copy of this form.
CUSTOMERS NAME	
	MOBILE TEL:
Email address :	
CUSTOMERS SIGNATURE	DATE